March 11, 2016

TO: Scott Neitzel, Secretary

Department of Administration

FROM: Gene Purcell, Executive Director

Educational Communications Board

RE: 2017 Educational Communications Board (ECB) IT Plan

I. Top Five Goals

- a. Maintain existing infrastructure in accordance with best practices as recommended by DET.
- b. Provide IT support to non-traditional users such as media origination and transmission processes.
- c. Assist ECB's Delivery Division in assimilating IT best practices for media origination and transmission processes.
- d. Actively engage with other agencies to refine our understanding of best practices as the IT industry continues to evolve.
- e. Prepare for desktop replacement, including consideration of Office 365 and enhanced telecommunication capabilities.
- II. Agency IT Projects ECB has no IT projects that are ongoing, starting or ending in 2017 that are over \$1,000,000 or are high visibility or critical to business needs.
- III. Potential Agency IT Projects ECB has no potential IT projects in 2017 that would exceed \$1,000,000.
- IV. IT Infrastructure Projects ECB has no IT infrastructure projects or anticipated IT infrastructure expenditures in 2017 that would exceed \$100,000.
- V. Office 365 Migration ECB is planning for replacement of its desktop computers in the early portion of FY18. The needs of the users at ECB are categorized as standard, with a significant number of the users in position to benefit from mobile access to documents. ECB's Delivery Division anticipates an unusually heavy workload in 2017 due to the impact of the FCC television auction and channel reallocation efforts. Due to this workload, infrastructure changes in IT are best accommodated in 2018.

VI. VoIP Migration - ECB is a basic user of telephony services. ECB's Delivery Division anticipates an unusually heavy workload in 2017 due to the impact of the FCC television auction and channel reallocation efforts. Due to this workload, telephony changes are best accommodated in 2018.

VII. Response removed for Web publishing purposes.

VIII. ECB is waiting for the expected additional direction from DOA regarding portfolio assessments.

IX. Additional Issues / Activities – Nothing to report.